

COMMISSIONERS
DOUG LITTLE – Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN



0000170894

ARIZONA CORPORATION COMMISSION

RECEIVED

2016 JUN 10 P 2:50

AZ CORP COMMISSION
DOCKET CONTROL

June 10, 2016

To: Docket Control

RE: Navopache Electric Cooperative, Inc. - Customer Comments

Docket No. E-01787A-16-0144

Please docket the attached 24 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

JUN 10 2016

DOCKETED BY	<i>FL</i>
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E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132048	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/6/2016 4:48 PM	

First Name: Martin	Last Name: Armijo	Account Name: Martin Armijo
Address: <<< REDACTED >>>		
City: Springerville	State: AZ	Zip Code: 85938
Cell: <<< REDACTED >>>		

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
No raised rate!	

		Investigation	
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Telephone	Investigation
Entered for the record and docketed. CLOSED			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua	Phone: <<< REDACTED >>>	Opinion Date: 6/8/2016
Opinion Number: 2016 - 132067	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/8/2016 4:13 PM	

First Name: Heather	Last Name: Condie	Account Name: Heather Condie
Address: <<< REDACTED >>>		
City: Springerville	State: AZ	Zip Code: 85938
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Navopache Electric Cooperative, Inc.	Division: Electric
Paul O'Dair	Email: <<< REDACTED >>>
Phone: <<< REDACTED >>>	

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
It is already expensive for our family. We don't want the increase.	

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/8/2016	Al Amezcua	Telephone	Investigation
Comments noted for the record and docketed. CLOSED.			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132045	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/6/2016 4:20 PM	

First Name: LaDee	Last Name: Bigelow	Account Name: LaDee Bigelow
Address: <<< REDACTED >>>		
City: Eagar	State: AZ	Zip Code: 85925
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
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I already have a hard time paying my electricity bill. Raising the rates will mean I will have to juggle even more. Apache county is one of the poorest counties in AZ.

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132047	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/6/2016 4:23 PM	

First Name: Kristin	Last Name: Spillman	Account Name: Kristin Spillman
Address: <<< REDACTED >>>		
City: GREER	State: AZ	Zip Code: 85927
Home: <<< REDACTED >>>		

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
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Do not increase the rates. Electricity is already a crippling expense.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132042	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/6/2016 4:17 PM	

First Name: Debra	Last Name: Rolph	Account Name: Debra Rolph
Address: <<< REDACTED >>>		
City: Springerville	State: AZ	Zip Code: 84938
Cell: <<< REDACTED >>>		

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
No price increase	

		Investigation	
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 6/6/2016
Opinion Number: 2016 - 132043 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 6/6/2016 4:15 PM

First Name: jennifer **Last Name:** cordova **Account Name:** jennifer cordova
Address: <<< REDACTED >>>
City: eagar **State:** AZ **Zip Code:** 85925
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144

Docket Position: Against

we do not want a raise increase in prices. its hard to enough to pay what we need to as it is with a family of 4.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Telephone	Investigation
Entered for the record and docketed. CLOSED			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132044	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/6/2016 4:14 PM	

First Name: jill	Last Name: poteet	Account Name: jill poteet
Address: <<< REDACTED >>>		
City: eagar	State: AZ	Zip Code: 85925
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
There is no reason to increase our bills again	

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

E-01787A-16-0144

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Tom Davis

Phone: <<< REDACTED >>>

Opinion Date: 6/6/2016

Opinion Number: 2016 - 132030

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 6/6/2016 3:41 PM

First Name: Tyken and
Pamela

Last Name: Smith

Account Name: Tyken and Pamela
Smith

Address: <<< REDACTED >>>

City: Eagar

State: AZ

Zip Code: 85925

Cell: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144

Docket Position: Against

Don't want increase.

Investigation

Date:

Analyst:

Submitted By:

Type:

6/6/2016

Tom Davis

Other

Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132031		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/6/2016 3:40 PM	

First Name: Lenora	Last Name: Charleston	Account Name: Lenora Charleston
Address: <<< REDACTED >>>		
City: St Johns	State: AZ	Zip Code: 85936
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
I oppose the NEC rate increase	

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132034	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/6/2016 3:39 PM	

First Name: Jessica	Last Name: Barker	Account Name: Jessica Barker
Address: <<< REDACTED >>>		
City: Springerville	State: AZ	Zip Code: 85938
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
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I don't agree with them raising the price for electricity. It's ridiculous for this area.

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132035	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/6/2016 3:38 PM	

First Name: Brionna	Last Name: Finch	Account Name: Brionna Finch
Address: <<< REDACTED >>>		
City: Eagar	State: AZ	Zip Code: 85925
Cell: <<< REDACTED >>>		

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
I'm against the price increase through navopache electric	

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132036	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/6/2016 3:36 PM	

First Name: Leanne	Last Name: Roznovak	Account Name: Leanne Roznovak
Address: <<< REDACTED >>>		
City: Eagar	State: AZ	Zip Code: 85925
Home: <<< REDACTED >>>		

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
No increase!	

		Investigation	
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Telephone	Investigation
Entered for the record and docketed. CLOSED			

E-01787A-16-0144

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 6/6/2016
Opinion Number: 2016 - 132037 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 6/6/2016 3:35 PM

First Name: Ginee005 **Last Name:** Scarbrough **Account Name:** Ginee005
Scarbrough
Address: <<< REDACTED >>>
City: Saint John's **State:** AZ **Zip Code:** 85936
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
You're killing us with the rate increase

		Investigation	
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132038		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/6/2016 3:34 PM	

First Name: Westley	Last Name: Scarbrough	Account Name: Westley Scarbrough
Address: <<< REDACTED >>>		
City: Saint Johns	State: AZ	Zip Code: 85936
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
Work for an electric company, rate hike is stupid	

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132041	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/6/2016 3:33 PM	

First Name: amy	Last Name: pensinger	Account Name: amy pensinger
Address: <<< REDACTED >>>		
City: eagar	State: AZ	Zip Code: 85925
Cell: <<< REDACTED >>>		

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
It's not necessary to raise prices its expensive enough	

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Telephone	Investigation
Entered for the record and docketed. CLOSED			

E-01787A-16-0144

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Tom Davis

Phone: <<< REDACTED >>>

Opinion Date: 6/6/2016

Opinion Number: 2016 - 132040

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 6/6/2016 3:31 PM

First Name: HEATHER

Last Name: Lee

Account Name: HEATHER Lee

Address: <<< REDACTED >>>

City: Eagar

State: AZ

Zip Code: 85925

Cell: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144

Docket Position: Against

Don't raise rates

Investigation

Date:

Analyst:

Submitted By:

Type:

6/6/2016

Tom Davis

Other

Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 6/6/2016
Opinion Number: 2016 - 132020 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 6/6/2016 2:13 PM

First Name: Margy **Last Name:** Hartzell **Account Name:** Margy Hartzell
Address: <<< REDACTED >>>
City: Springerville **State:** AZ **Zip Code:** 85938
Home: <<< REDACTED >>> **Home:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
I do not wish to see my electric bill increase.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132021	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/6/2016 2:12 PM	

First Name: Lily	Last Name: Arreola	Account Name: Lily Arreola
Address: <<< REDACTED >>>		
City: Eagar	State: AZ	Zip Code: 85925
Cell: <<< REDACTED >>>		

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
I am petitioni,g agai,st the rate I crease with navopache electric,	

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

E-01787A-16-0144

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 6/6/2016
Opinion Number: 2016 - 132022 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 6/6/2016 2:16 PM

First Name: Brandy **Last Name:** Irigoyen **Account Name:** Brandy Irigoyen
Address: <<< REDACTED >>>
City: Eagar **State:** AZ **Zip Code:** 85925
Home: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
No increase!

		Investigation	
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132017		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date:	

First Name: Sterkowitz	Last Name: Stephen	Account Name: Sterkowitz Stephen
Address: <<< REDACTED >>>		
City: Vernon	State: AZ	Zip Code: 85940
Email: <<< REDACTED >>>		

Company: Navopache Electric Cooperative, Inc.	Division: Electric
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Nature Of Opinion

Docket Number: E-01787A-16-0144

-----Original Message-----

From: <<< REDACTED >>>

Sent: Wednesday, June 01, 2016 10:15 AM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Docket Number E-01787A-16-0144

Arizona Corporation Commission

Docket Number E-01787A-16-0144

Position: Against

Opinion:

I object to NEC (Navopache) using the Streamlining Rule 107, the process of raising our rates without going through the complete process.

Stephen Sterkowitz

<<< REDACTED >>>

<<< REDACTED >>>

<<< REDACTED >>>

		Investigation	
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Trish Meeter	Telephone	Investigation
Docketed			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis

Phone: <<< REDACTED >>>

Opinion Date: 6/6/2016

Opinion Number: 2016 - 132024

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 6/6/2016 2:33 PM

First Name: Chelsea

Last Name: Goldsmith

Account Name: Chelsea Goldsmith

Address: <<< REDACTED >>>

City: Saint Johns

State: AZ

Zip Code: 85936

Cell: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144

Docket Position: Against

Date:

Analyst:

Investigation

Submitted By:

Type:

6/6/2016

Tom Davis

Telephone

Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132023	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/6/2016 2:34 PM	

First Name: Nicole	Last Name: Archibald	Account Name: Nicole Archibald
Address: <<< REDACTED >>>		
City: Springerville	State: AZ	Zip Code: 85938
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
No price increase	

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132027	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/6/2016 2:41 PM	

First Name: Jane	Last Name: Finch	Account Name: Jane Finch
Address: <<< REDACTED >>>		
City: Eagar	State: AZ	Zip Code: 85925
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
No rate increase!!	

		Investigation	
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 6/10/2016
Opinion Number: 2016 - 132161	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date:	

First Name: Delia	Last Name: Whetstine	Account Name: Delia Whetstine
Address: <<< REDACTED >>>		
City: Eagar	State: AZ	Zip Code: 85925
Home: <<< REDACTED >>>	Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144

Docket Position: Against

I have recently received notification that our electric utility rates will be increasing. I am very opposed to this as I, like other people, are on limited incomes and are barely getting by as it is. I am a retired elder and while groceries, utilities, etc. rates are being raised, our paychecks are not. It's very difficult to stretch our meager paychecks when we do not even receive a cost-of-living increase, while everything else is going sky high. I hope that this will be taken into consideration and will not approve the increase. Thank you.

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/10/2016	Trish Meeter	Telephone	Investigation
docketed			
